

Rieser trip cancellation insurance

Dear Guest,

You have just booked the most beautiful time of the year at Hotel Rieser on enchanting Lake Achensee. While awaiting your holiday, you should not overlook the fact that something unexpected might happen so you will not be able to start the holiday as planned or may even have to cancel it. These unexpected events are not only extremely inconvenient for you as a guest, but also for us as since they are connected to organizational issues and expenditures in the budget that we are obliged to pass on to you. In addition to the standard cancellation fees in line with contract terms for the Austrian hotel industry (Up to 3 months before the agreed date of arrival, no expenses are charged. In case of cancellation up to one month before arrival, a penalty of 40% applies; up to a week before there is a 70% charge, and in the last week before arrival day 90% of the total price is charged), we wish to propose an interesting alternative:

Rieser trip cancellation insurance

How much is the premium?

€ 3, - per adult and per night booked (ages 16 and up).

When can you take out trip cancellation insurance?

The insurance must be taken out within 3 days after the confirmation of the reservation (and submitted with the reconfirmation).

What is the life of the coverage?

The insurance coverage will begin upon sending us your acceptance and will end with your departure.

What does the insurance cover?

The insurance takes care of all the expenses that the insured is entitled, by contract, when there is an incident (according to the contractual provisions for the Austrian hotel industry).

What is considered an incident?

1. The inability to undertake the journey by the insured for medical reasons (with medical certificate).
2. Death, serious accident or sudden serious illness of the insured, their spouse and all close relatives (parents, children, etc.).
3. Involuntary loss of employment as a result of dismissal by the employer.

Your cancellation insurance premium is added to your bill upon check out.

We kindly ask you to confirm the acceptance of cancellation insurance via email within 3 days of the receipt of your booking confirmation.